

November 1, 2021

Dear Illinois Medication Assistance Program (MAP) Client:

The Illinois Department of Public Health would like to notify you of a change in the pharmacy provider for the Illinois Department of Public Health's Medication Assistance Program (MAP) clients who currently receive medication from CVS Specialty Pharmacy.

Effective **December 1, 2021**, prescription services will be transitioned from CVS Pharmacy to Walgreens Pharmacy.

The new Illinois Medication Assistance Program pharmacy network will increase your access to prescription dispensing services throughout the State of Illinois. Walgreens pharmacy is committed to ensuring that you will continue to receive the highest in quality prescription services. You will now have the added option of picking up prescriptions at the pharmacy or if preferred, may continue receiving them in the mail.

We know how important it is for you to remain adherent to your treatment and not miss doses of your medicine, so the Department is taking steps to ensure that there is no disruption in your ability to receive your prescriptions. Walgreens will work together with CVS and your prescribers to ensure continued access to the medication that you need. All of your prescription refills will be automatically transferred from CVS to Walgreens on 12/1/2021.

We anticipate that you might have questions about what you need to do as part of this change. Please review the brief instructions in this letter that identify what you should do as a valued Illinois Medication Assistance Program client:

What do I need to do today?

- **Be sure to refill your prescriptions on time when your refill is due with CVS in the month of November.** Refilling your prescriptions on time with your current pharmacy in November will help ensure that you have your medications and will minimize any disruption to your treatment during the transition period in December.
- **Expect a telephone call from a Walgreens pharmacy representative.** A Walgreens' pharmacy representative will be contacting you to speak to you about your pharmacy dispensing needs and determine how you would like to receive your prescriptions.

What do I need to do ON or AFTER December 1, 2021?

- **Expect a prescription benefit identification card to be mailed to your mailing address before December 1, 2021.** This card contains helpful instructions and billing information for your prescription services.
- **If it is time to refill your prescriptions and you have not received a call from a Walgreens pharmacy representative, you should call any one of the 21 stores below to fill your prescription.**
- **If you do not receive a call from a Walgreens pharmacy representative before December 3, 2021, and you need to refill your prescription, you should call any one of the 21 stores below to fill your prescription.**

#	Pharmacy Name	Pharmacy Address	City	ST	Zip	Telephone #
1	Walgreens Pharmacy at Howard Brown Health Center	4025 N SHERIDAN RD	CHICAGO	IL	60613	(773) 528-8314
2	Walgreens Pharmacy at Northstar Health Care	2835 N SHEFFIELD AVE, STE 505	CHICAGO	IL	60657	(773) 348-3574
3	Community, a Walgreens Pharmacy	912 W BELMONT AVE	CHICAGO	IL	60657	(773) 665-8990
4	Walgreens Pharmacy at NMPG-Lakeview	1333 W BELMONT AVE	CHICAGO	IL	60657	(773) 549-9485
5	Walgreens Pharmacy at Northwestern Memorial Hospital-Galter	201 E HURON ST, STE 1-210	CHICAGO	IL	60611	(312) 951-1084
6	Walgreens Pharmacy at Aris Health by Howard Brown	3245 N HALSTED ST, SUITE 101	CHICAGO	IL	60657	(773) 248-3160
7	Community, a Walgreens Pharmacy	6500 N CLARK ST	CHICAGO	IL	60626	(773) 681-5033
8	Walgreens at Seton Family Health Center	711 W NORTH AVE, STE 204	CHICAGO	IL	60610	(312) 944-0867
9	Walgreens Pharmacy at ACCESS Madison Family Health Center	3800 W MADISON ST, STE 101	CHICAGO	IL	60624	(773) 826-1817
10	Community, a Walgreens Pharmacy	2351 E 71ST ST, SUITE A	CHICAGO	IL	60649	(773) 358-4135
11	Access Community Health	5401 S. WENTWORTH, SUITE 5A1	CHICAGO	IL	60609	(773) 268-5664
12	C&M, A Walgreens Pharmacy	4339 DI PAOLO CTR	GLENVIEW	IL	60025	(847) 299-1920

#	Pharmacy Name	Pharmacy Address	City	ST	Zip	Telephone #
13	Health System Pharmacy	1200 W STATE ST, SUITE 102	ROCKFORD	IL	61102	(815) 490-1630
14	Community, a Walgreens Pharmacy	2668 BELVIDERE RD	WAUKEGAN	IL	60085	(847) 596-3604
15	Walgreens Pharmacy at Memorial Medical Center (Baylis)	747 N RUTLEDGE ST	SPRINGFIELD	IL	62702	(217) 523-0846
16	Walgreens Pharmacy at Carle Foundation Hospital	602 W UNIVERSITY AVE	URBANA	IL	61801	(217) 344-9148
17	Community, a Walgreens Pharmacy	5503 E State St.	Rockford	IL	61108	(779) 208-3626
18	Walgreens Pharmacy at ACCESS Hawthorne Family Health Center	3040 S Cicero Ave.	Cicero	IL	60804	(708) 391-2118
19	Walgreens Pharmacy at Methodist Medical Center	221 N.E. Glen Oak Ave	PEORIA	IL	61636	(309) 671-5151
20	Community, a Walgreens Pharmacy	1150 N 5th St.	Springfield	IL	62702	(217) 331-6746
21	Walgreens Pharmacy at Lake Forest Hospital	1000 N Westmoreland Rd.	Lake Forest	IL	60045	(847) 810-8441

Contact the Illinois Department of Public Health if you have questions regarding your Illinois Medication Assistance Program eligibility by calling: 800-825-3518.

Contact the Ramsell help desk if you have questions about pharmacy services or with the pharmacy transition by calling: 1-888-311-7685.

Everyone involved in this transition is committed to making it as easy as possible for you, our program members.

Sincerely,

Jeffrey Maras, Administrator
Illinois Medication Assistance Program